View Account Data Usage

Administrators can check the usage of Nearmap data through the account portal.

If an account has more than one subscription, the usage is shown per subscription - click the tab of the subscription you want to view.

> ⓘ In addition to this guide, you can view our Service Portal tutorial video on the Usage Dashboard.
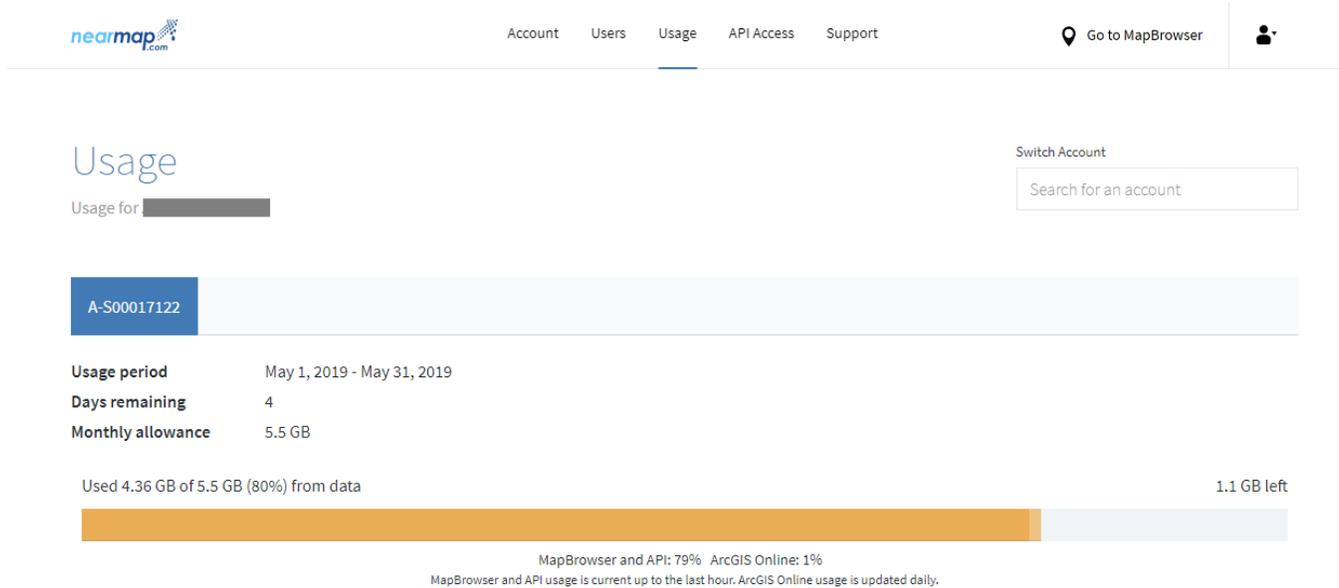
This guide includes the following sections:

- Checking Nearmap Data Usage
    - Monthly Subscription
    - Annual Subscription
    - 3D Export Usage
    - Usage per User

Checking Nearmap Data Usage

To check Nearmap data usage:

1. As a Nearmap administrator, log in to Nearmap at http://admin.nearmap.com/welcome.
2. Click the **Usage** tab.
3. If you have a 3D Export subscription, use the drop-down menu to select either **2D Data** or **3D Export**.

Monthly Subscription

| nearmap.com | | Account | Users | Usage | API Access | Support | | 📍 Go to MapBrowser | 👤▾ |

Usage
Usage for: ▮▮▮▮▮▮▮▮

Switch Account

Search for an account

| A-S00017122 | |

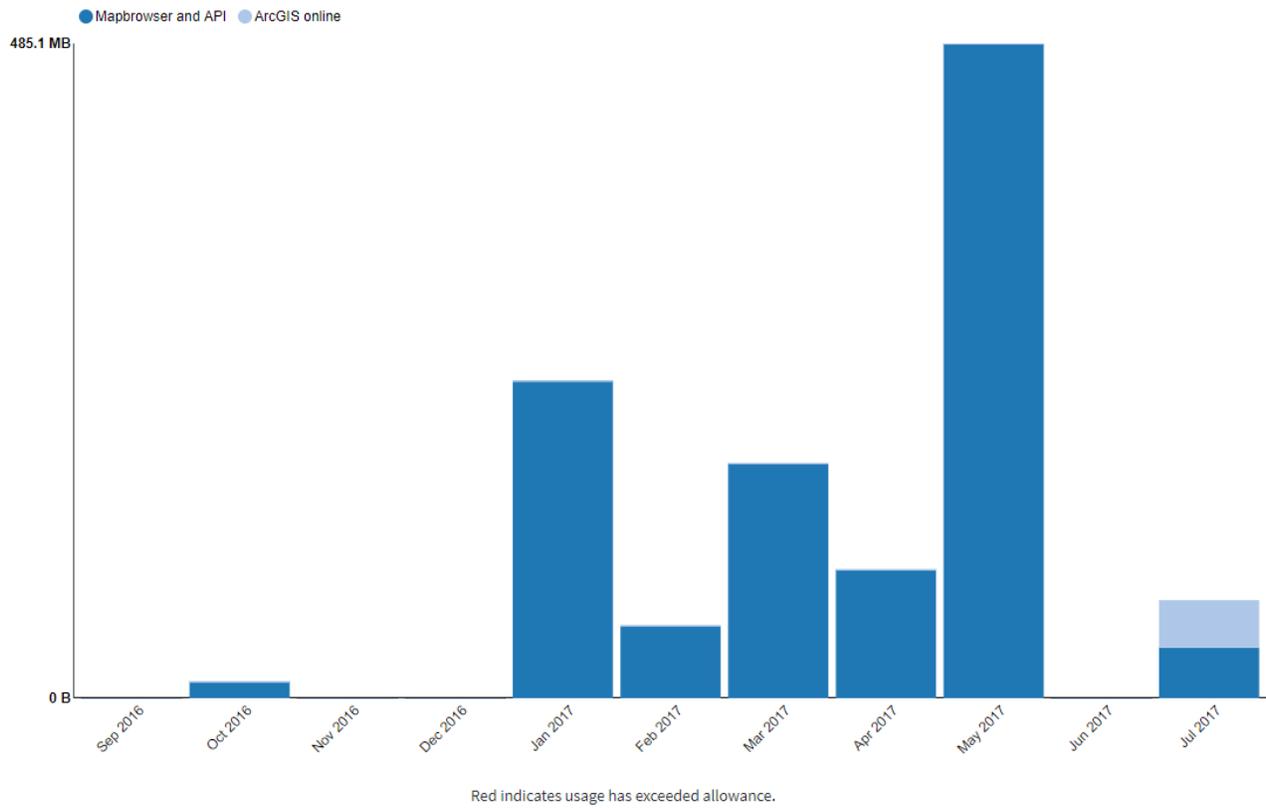|	
Usage period	May 1, 2019 - May 31, 2019
Days remaining	4
Monthly allowance	5.5 GB

Used 4.36 GB of 5.5 GB (80%) from data   1.1 GB left

MapBrowser and API: 79%   ArcGIS Online: 1%
MapBrowser and API usage is current up to the last hour. ArcGIS Online usage is updated daily.

The **Usage per month** chart shows historical usage on your account for the past 12 months. Hover over any month's bar in the chart to see the amount of usage measured for that month.
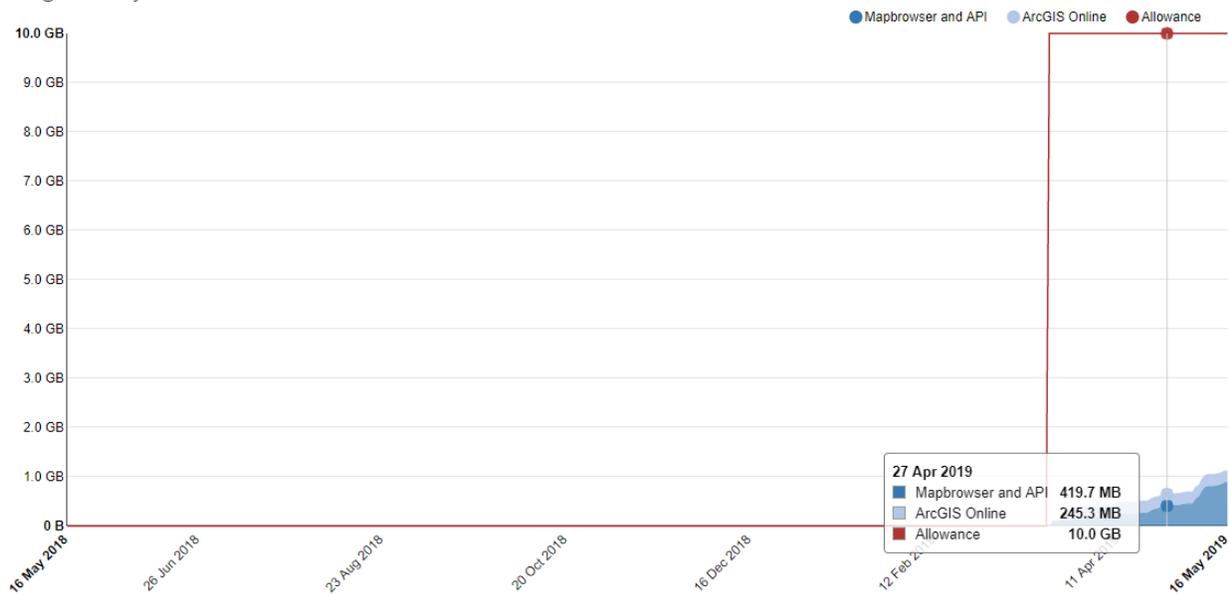
Usage per month

Annual Subscription

This tab shows you a summary of your account, including your usage period, your annual data allowance, how many months you have remaining, and the amount of data consumed on your account so far since the beginning of the annual subscription.

The **Usage history** chart shows your usage during the last 12 months. If you have a linked account with ArcGIS Online, both types of usage will be shown.

3D Export Usage

The 3D Export allowance is in km^2 or mi^2 rather than GB.

This tab shows you a summary of your account, including your usage period, your annual 3D export allowance, how many months you have remaining, and the number of km^2 or mi^2 consumed on your account so far since the beginning of the annual subscription:

Usage per User

Below the chart, the **Usage per user** table shows you a breakdown of the data consumption per user for the current month. There is a radio button to be able to select the previous month. If this is an annual subscription, there is also a radio button to be able to select the current term, which includes the data consumption from the beginning of the subscription until now.

The **Download CSV** button will take the data for the selected month and put it in a .csv file, showing data in MegaBytes (MB).

Browser support for CSV download:

- Internet Explorer 10+
- Google Chrome
- Mozilla Firefox

On Safari, users will get a new tab with the data rather than a download.

This per user data does not contain any ArcGIS Online usage.