



# TROUBLESHOOTING

## Contact Support

If the our documentation does not answer your questions, please email [support@nearmap.com](mailto:support@nearmap.com), or submit your inquiry as a support request here: [Submit a request](#).

Our support team will get in touch to answer your query.

## Nearmap Status Page

Nearmap reports the health of all our production systems on our status page: <http://status.nearmap.com>

We publish the details of any incidents with our production services on that page. We provide regular updates on any production incidents until they are resolved. We also announce any planned maintenance activities on our status page.

We encourage you to subscribe to updates on our status page, so that you receive an email for all updates on production incidents and planned maintenance. To subscribe for updates, click on the **Subscribe** button at the top of the status page.

You may also find the following sections useful: